**Steps to carry out when the original VHD is available**

For simpler understanding, consider the WinImage Tool is being used (The steps for other tools are fall on similar lines) –

1. While creating the new VMDK, this time you have to select 'Create Fixed Size Virtual Hard Disk'. (Previously, 'Create Dynamically Expanding Virtual Hard Disk' was selected, which created the Sparse Disk).
2. This would create a VMDK in like a Thick Provisioned Format, which could be backed up.
3. The issue with any kind of disks created by this 3rd party software is that those disks don't have an UUID assigned to them.
4. In order to assign an UUID to each disk, follow these steps in the VMware KB article - <http://kb.vmware.com/selfservice/microsites/search.do?language=en_US&cmd=displayKC&externalId=1033370>
5. After Step 4, the Management Agents on the ESX need to be restarted as pointed out in this VMware KB - <http://kb.vmware.com/selfservice/microsites/search.do?language=en_US&cmd=displayKC&externalId=1003490>

**NOTE:** Restarting of Management Agents is an important step for the disk to get an UUID assigned

The Virtual Machine can now be backed up.