

# BULLPHISH ID

**KASEYA ONE**  
**INTEGRATION GUIDE**  
*FOR*  
**SINGLE SIGN-ON FROM**  
**IT COMPLETE**



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## 1. OBJECTIVE

The objective is to link BullPhish ID with Kaseya One so that you can log into BullPhish ID with IT Complete as a single sign-on.

## 2. PREREQUISITES

- You should have login credentials to log into BullPhish ID and Kaseya One. If you do not have them, please ask your administrator.
- You should have added 2FA to both BullPhish ID and Kaseya One.

## 3. STEPS

1. Log into BullPhish ID with your normal credentials. You may also log in with Passly.
2. From the login page, select your **Profile Name** > **Organization Settings**.

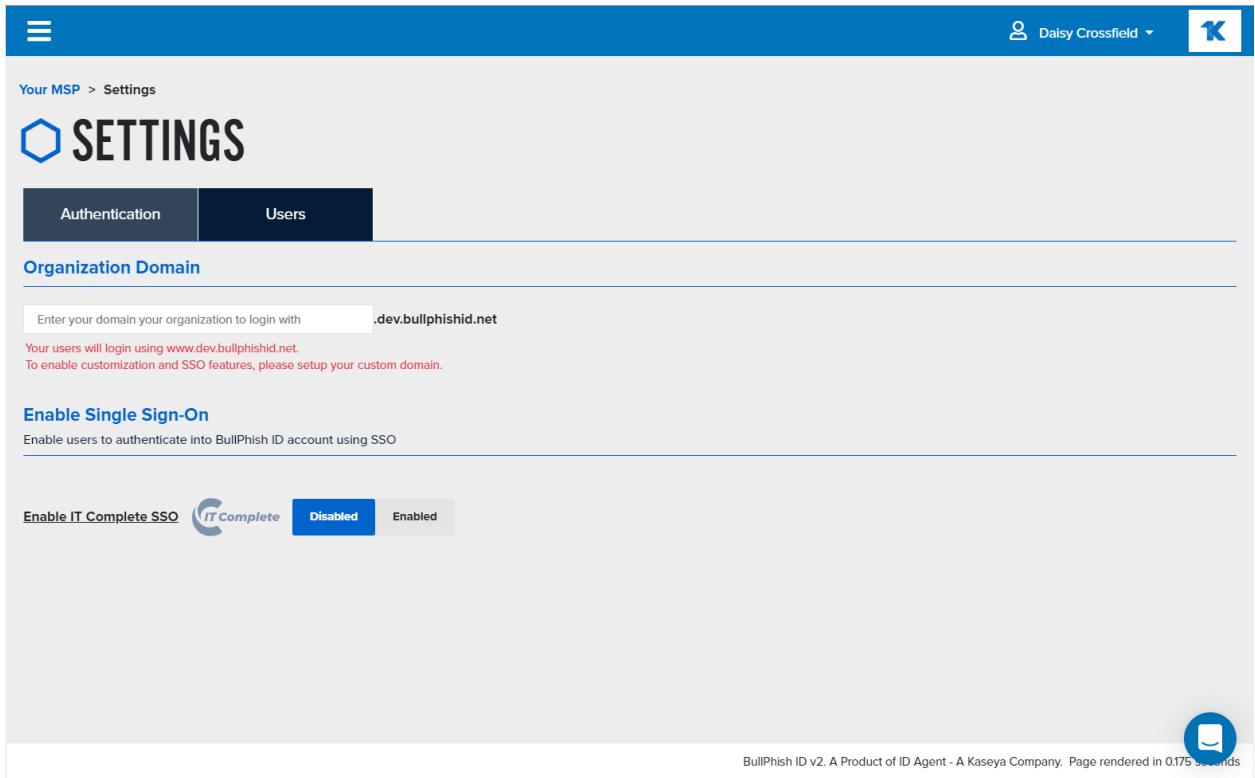
The screenshot displays the BullPhish ID dashboard for a user named Daisy Crossfield. The dashboard is titled "YOUR MSP" and shows two main sections: "Phishing Simulation Campaigns" and "Training & Awareness Campaigns".

**Phishing Simulation Campaigns:** A bar chart shows 0 total sent. The legend includes: Completed (dark blue), In Progress (medium blue), Scheduled (light blue), No Action (grey), Opened Email (yellow), Clicked Link (orange), and Submitted Data (red).

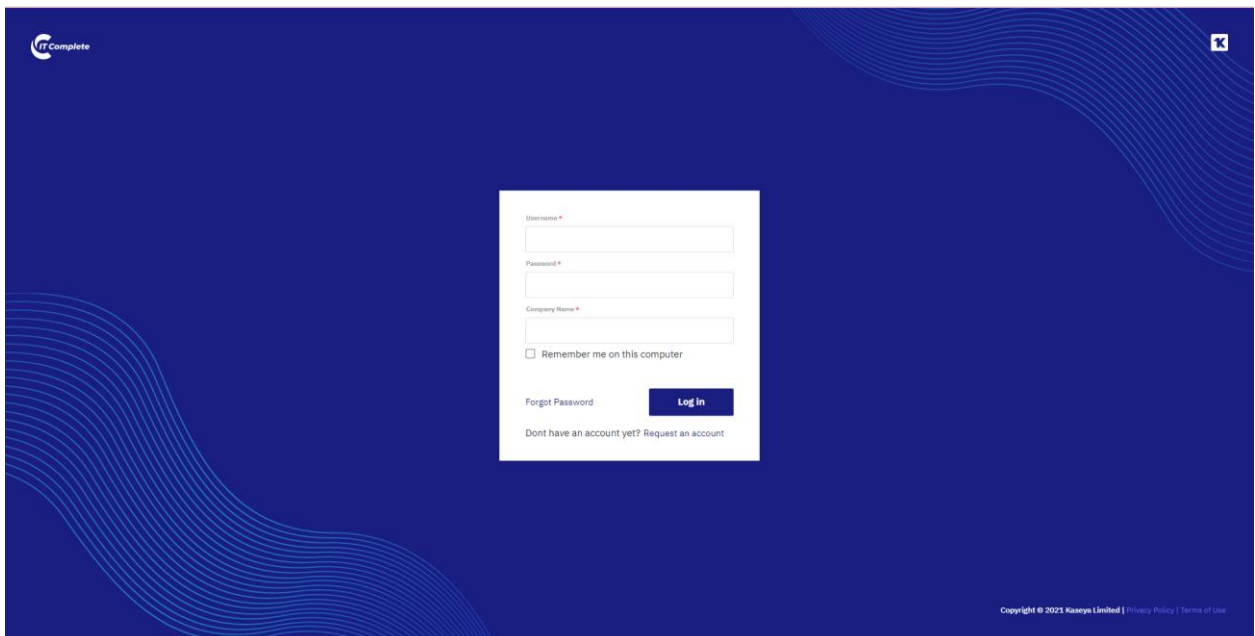
**Training & Awareness Campaigns:** A bar chart shows 14 total sent. A donut chart shows 28 total sent. The legend includes: Completed (dark blue), In Progress (medium blue), Scheduled (light blue), No Action (grey), Opened Email (light green), Started Training (medium green), and Completed Training (dark green).

At the bottom, the dashboard shows "Catawba County, North Carolina (Test)" with 0 targets and 0 users. A search bar and "Clear" and "Apply" buttons are also visible.

- Underneath **Authentication**, locate Enable **Single Sign-On**. The option to Enable IT Complete SSO is disabled by default. Click the **Enabled** button. You will be automatically redirected to the Kaseya One login page.



- Log into Kaseya One with your credentials.



- If 2FA is enabled, enter your 2FA code and select **Log in**.
- Once you are logged in, the window will automatically close, and you will be taken back to the BullPhish ID Organizations Settings page with the **Enable IT Complete SSO** switch now selecting **Enabled**.

Your MSP > Settings

# SETTINGS

Authentication Users


## Organization Domain

Enter your domain your organization to login with

Your users will login using [www.dev.bullphishid.net](http://www.dev.bullphishid.net).  
To enable customization and SSO features, please setup your custom domain.

## Enable Single Sign-On

Enable users to authenticate into BullPhish ID account using SSO

Enable IT Complete SSO  Disabled Enabled

BullPhish ID v2. A Product of ID Agent - A Kaseya Company. Page rendered in 0.125 seconds

7. Log out of BullPhish ID.
8. To configure IT Complete Single Sign-On, log back in with your usual BullPhish ID credentials and click **Login With IT Complete**.