

DARKWEB



KASEYA ONE
INTEGRATION GUIDE
FOR
SINGLE SIGN-ON FROM
IT COMPLETE



support@idagent.com



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1. OBJECTIVE

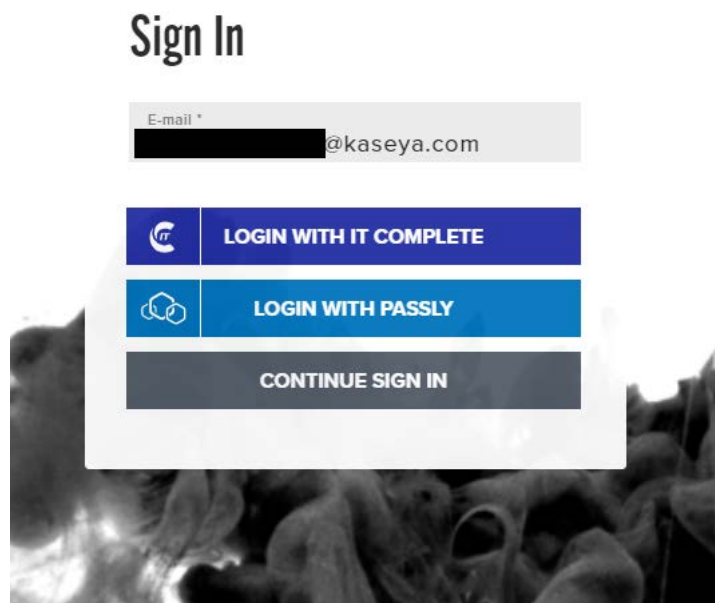
The objective is to link Dark Web ID with Kaseya One so that you can log into Dark Web ID with IT Complete as a single sign-on.

2. PREREQUISITES

- You should have login credentials to log into Dark Web ID and Kaseya One. If you do not have them, please ask your administrator.
- You should have added 2FA to both Dark Web ID and Kaseya One.

3. STEPS

1. Log into Dark Web ID with your credentials. Make sure you click **CONTINUE SIGN IN**.



2. Enter your password.

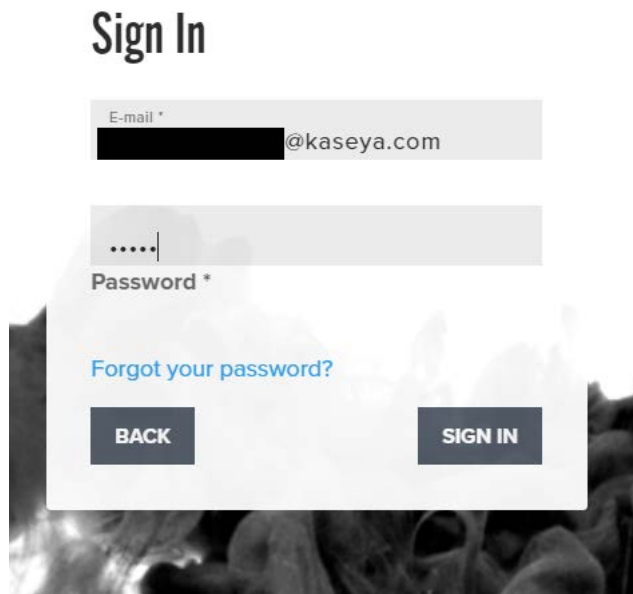
Sign In

E-mail *
[REDACTED]@kaseya.com

.....
Password *

[Forgot your password?](#)

BACK **SIGN IN**

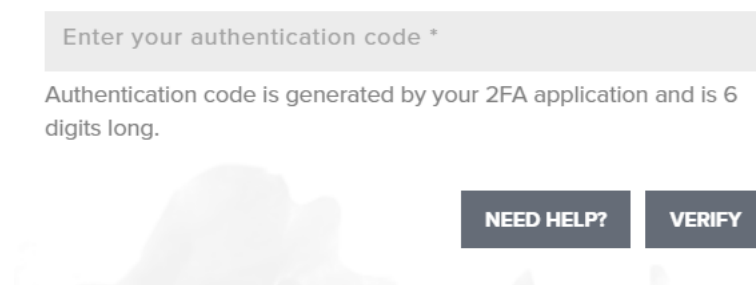


3. Enter your authentication code. (You should be able to generate the authentication code from the authenticator app to which you have added this account.)

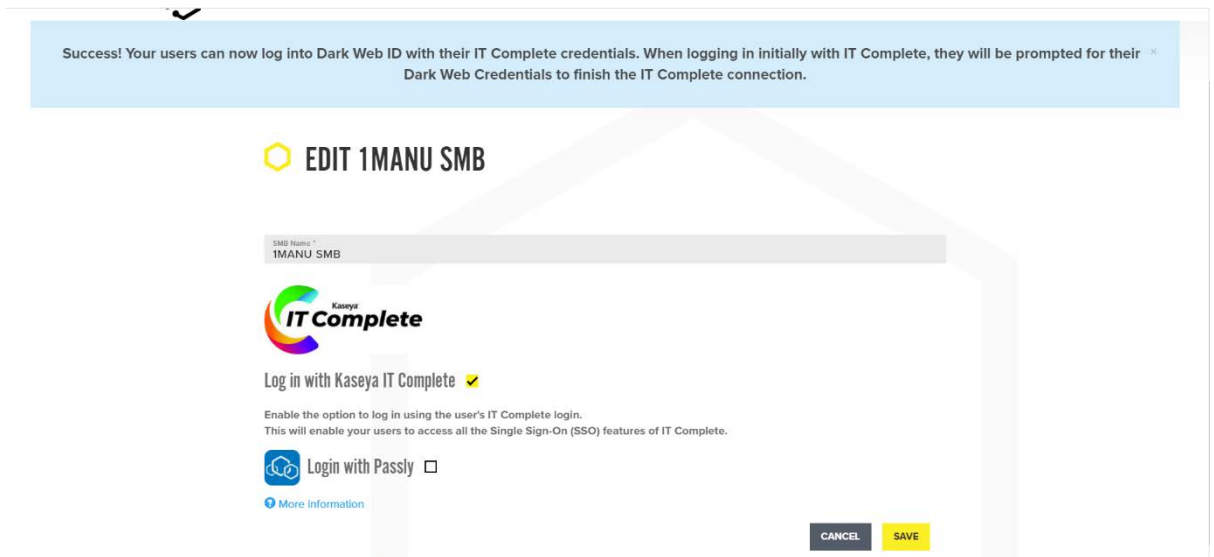
Enter your authentication code *

Authentication code is generated by your 2FA application and is 6 digits long.

NEED HELP? **VERIFY**



4. After you are logged in, go to **Account > My Organization** on the top right. The organization page opens in Edit mode. After you connect your organization with Kaseya One, you can connect the users of the organization to Kaseya One.



5. Select the checkbox next to **Log in with Kaseya IT Complete**. You will be redirected to Kaseya One login screen.

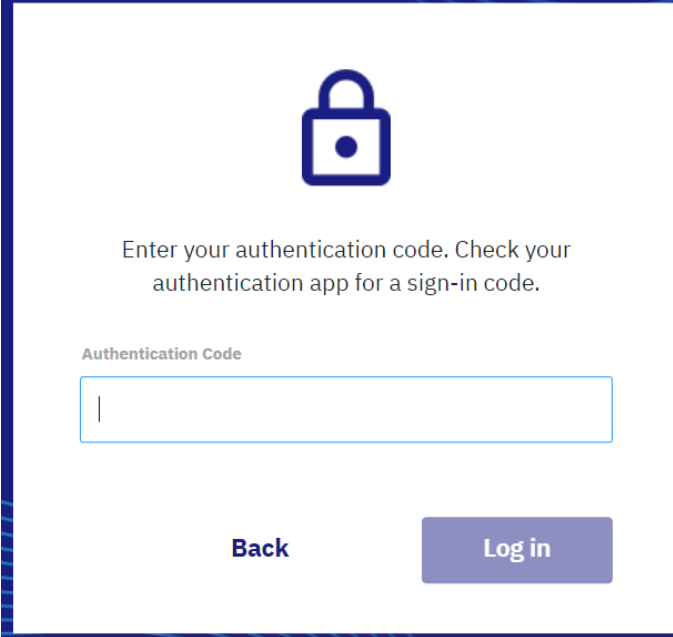
6. Enter your credentials in the login screen. If your credentials are accepted, you will be logged in and then redirected back to Dark Web ID.
7. At this point, you should connect your organization's users to Kaseya One.
8. Go to **Account > My Account**.
9. Click **LINK ACCOUNT TO KASEYA IT COMPLETE**.

The screenshot shows the DARKWEB ID user profile page. The left sidebar contains fields for: First Name, Last Name, Email Address (manu.varghese@kaseya.com), Country Code (United States (+1)), Phone Number (5005150), Notification Preferences (Monthly + Daily), Current password, and New Password. The main content area is titled "Your Security Matters" and includes sections for 2FA application (with a "RESET 2FA" button) and Recovery codes (with buttons for "VIEW UNUSED RECOVERY CODES", "GET NEW RECOVERY CODES", and "LINK ACCOUNT TO KASEYA IT COMPLETE" which is highlighted with a red box).

10. At this point, you will be taken to the Kaseya One login screen. Enter the user's credentials. Click **Login**.

The screenshot shows the Kaseya One login screen with the following fields and options: Username *, Password *, Company Name *, a checkbox for "Remember me on this computer", a "Forgot Password" link, a blue "Log in" button, and a link for "Dont have an account yet? Request an account".

11. Enter your authentication code. (You should be able to generate the authentication code from the authenticator app to which you have added this account.)

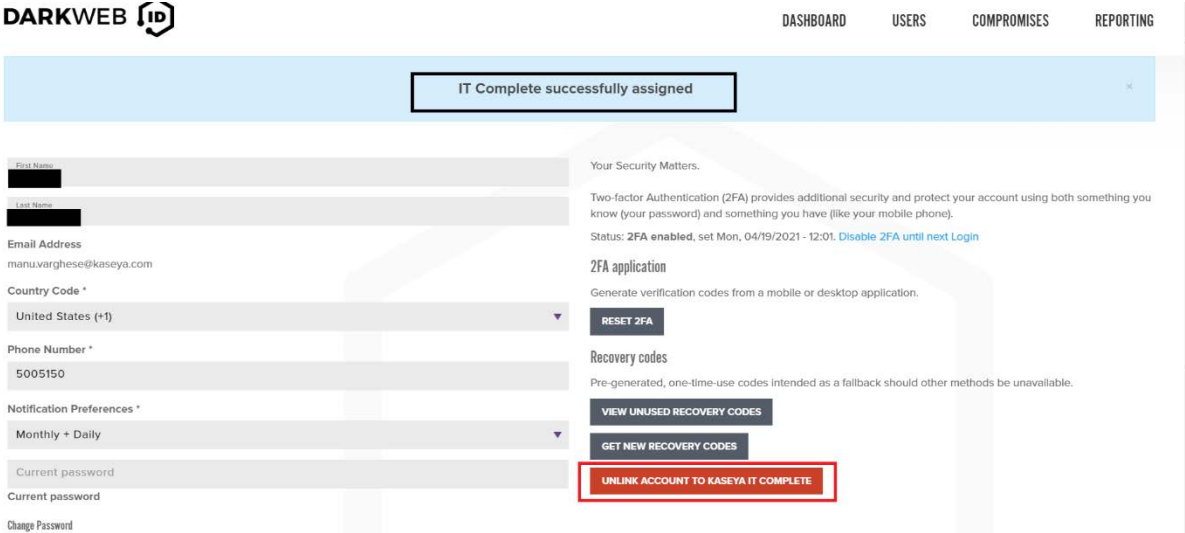


Enter your authentication code. Check your authentication app for a sign-in code.

Authentication Code

Back Log in

12. Click **Log in**. You will be taken back to Dark Web ID's **My Account** page. If the linking is successful, you will see a message which says, "IT Complete successfully assigned" on the top. You will also see a red button with a different status now. The red button now says **UNLINK ACCOUNT TO KASEYA IT COMPLETE**.



DARKWEB ID DASHBOARD USERS COMPROMISES REPORTING

IT Complete successfully assigned

Your Security Matters.

Two-factor Authentication (2FA) provides additional security and protect your account using both something you know (your password) and something you have (like your mobile phone).
Status: 2FA enabled, set Mon, 04/19/2021 - 12:01. [Disable 2FA until next Login](#)

2FA application
Generate verification codes from a mobile or desktop application.
[RESET 2FA](#)

Recovery codes
Pre-generated, one-time-use codes intended as a fallback should other methods be unavailable.
[VIEW UNUSED RECOVERY CODES](#)
[GET NEW RECOVERY CODES](#)

UNLINK ACCOUNT TO KASEYA IT COMPLETE

13. Log out from Dark Web ID. You will be taken to the **Sign in** page.
14. Once you connect your organization and the users to Kaseya One, you will be able to login through IT Complete as a single sign-on.

15. Enter your email and click **LOGIN WITH IT COMPLETE**. You will be taken to the Dashboard page of Dark Web ID.

